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*Press Statement by Ir. Jaseni Maidinsa,
CEO, PBA Holdings Bhd, and General Manager, PBAPP.*

TSS AND PBAPP COMPLETE 1st NRW TRAINING COURSE FOR 11 WATER ORGANISATIONS IN PENANG

- **1st JICA Partnership Programme national training course completed with KeTTHA endorsement.**
- **Certifications handed out to 18 participants from all over Malaysia as well as 7 PBAPP NRW trainers/lecturers.**

PENANG, 29/1/2015: A total of 18 personnel from 11 Malaysian water supply organisations received certificates today after completing a non-revenue water (NRW) training course conducted here.

This inaugural “Non-Revenue Water (NRW) Reduction Technology Training and Capacity Building” course was conducted and hosted by Tokyo Suido Services Co. Ltd (TSS) and Perbadanan Bekalan Air Pulau Pinang Sdn Bhd (PBAPP), in accordance to a JICA Partnership Programme. It was facilitated by the Penang Water Services Academy (PWSA) from 26th to 28th January 2015.

The certified personnel who attended the course were from:

- Air Kelantan Sdn Bhd (AKSB)
- Jabatan Bekalan Air Labuan
- Jabatan Bekalan Air Sabah
- JKR Sarawak
- Lembaga Air Perak (LAP)
- Pengurusan Air Pahang (PAIP)
- Syarikat Air Darul Aman (SADA – Kedah)
- Syarikat Air Johor Holding (SAJH)
- Syarikat Air Melaka (SAMB)
- Syarikat Air Terengganu (SATU)
- Syarikat Bekalan Air Selangor (Syabas)

They received their certificates from En. Mohd. Hizan bin Kamaruzaman, the Director of the Water Supply Department, Ministry of Energy, Green Technology and Water (KeTTHA).

En. Mohd. Hizan also handed out certificates to 7 PBAPP personnel who had successfully completed their training by TSS to serve as Malaysian NRW trainers/lecturers.

Also present at the certificate presentation ceremony were His Excellency Mr. Ryoji Noda, the Consul-General of Japan; Mr. Matsumoto Kojiro, the Chief Representative of the Japanese International Cooperation Agency (JICA) Malaysia Office; Mr. Masanori Takizawa, Director of TSS; Mr. Hajimie Horiguchi, General Manager of TSS; and Ir. Jaseni Maidinsa, CEO of PBA Holdings Bhd and General Manager of PBAPP.

Ir. Jaseni said PBAPP and TSS were pleased to share their NRW management technology, methodologies and expertise with other water operators and agencies in Malaysia.

“In 2013, the national average NRW percentage, as reported by the Malaysia Water Industry Guide, was 36.6%. PBAPP reported 18.2% for Penang, and TSS reported 3.3% for Tokyo. Since NRW represents water loss by water supply organisations, it is a primary engineering factor to consider in terms of supply and cost efficiency.

“More importantly, in this age of climate change, NRW management may make the difference between avoiding, or imposing, rationing during extended dry spells,” he said.

In March 2014, PBAPP and TSS signed agreements to work together under an international RM1.6 million JICA Partnership Programme (JPP). The primary goal of the programme is to improve NRW management in Penang and Malaysia through training and implementation of Japanese technology.

Ir. Jaseni said a JPP NRW training field was subsequently built in the PBAPP Rifle Range complex, and TSS had also started training PBAPP trainers/lecturers.

“Today, we mark another milestone in our JPP, with the completion of the first training course for 11 water operators and agencies throughout Malaysia.

“The response to this course, facilitated by PWSA, was overwhelming. It had originally been configured for up to 15 personnel but we managed to accommodate 18 personnel. We had to turn down two last-minute requests due to the course structure and other training considerations,” he said.

“We hope that the participants of this inaugural course will adapt and apply the knowledge gained to reduce NRW in their respective states. Accordingly, this should help to reduce the risks of water rationing throughout Malaysia, especially during dry seasons,” he added.

Ir. Jaseni said TSS, PBAPP and PWSA would be conducting and hosting more NRW management courses until November 2016 when the JPP programme is completed.

“Under the JPP budget, TSS is committed to training a minimum of 40 waterworks personnel in Malaysia. Meanwhile, TSS is also training PBAPP personnel to expand the scope and range of NRW training in Malaysia.

“PBAPP and PWSA will continue to be committed to the success of this partnership programme with TSS, for the benefit of all water operators and water consumers in Malaysia,” he added.

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