

**19/3/2015**

Press Statement by Ir. Jaseni Maidinsa,  
CEO, PBAPP and PBA Holdings Bhd.

## **PENANG WATER TARIFF REVIEW ANNOUNCED LAST YEAR IMPLEMENTED ON 1<sup>ST</sup> APRIL 2015 TO REDUCE WATER CONSUMPTION AND AVOID RATIONING**

PENANG, Thursday, 19/3/2015: Water tariffs announced last year to avoid water rationing in Penang will be introduced on 1<sup>st</sup> April 2015. The main objective is to facilitate better water demand management by reducing water consumption so as to avoid water rationing.

This review is in line with the Penang State Government and Perbadanan Bekalan Air Pulau Pinang Sdn Bhd's (PBAPP's) mission to "avoid water rationing at all costs".

We need Penang water consumers to develop the "habit" of saving water to avoid rationing in this age of climate change.

The latest Jan/Feb 2015 cycle has unfortunately seen an increase to 298 liters/capita/day (l/c/d).

In 2014, the average domestic per capita consumption in Penang was 293 l/c/d. This is the highest in the country. The national average was 210 l/c/d in 2013, and Singapore recorded 152 l/c/d in 2013.

In other words, Penang faces a risk of rationing during extended dry spells simply because per capita domestic water consumption is too high. We need to reduce consumption to lower the risk to 210 l/c/d or a reduction of the present consumption of 298 l/c/d by 30%.

The message is simple: To prevent water rationing, use less water and pay less. If you continue to use too much water, be prepared to pay more.

## FEDERAL APPROVAL FOR TARIFF INCREASE

Last year, PBAPP had announced that there would be a tariff review. PBAPP submitted a proposal for Federal Government approval in July 2014.

As required by Federal laws, the proposal was recommended by the National Water Services Commission (SPAN) and approved by the Ministry of Energy, Green Technology and Water (KeTTHA). It was duly gazetted to come into effect from 15<sup>th</sup> February 2015.

*Please refer to Appendix A for the full details of the review.*

## DOMESTIC TARIFFS STILL THE CHEAPEST IN MALAYSIA

Even after the tariff review, Penang's average domestic tariff for the first 35,000 litres of water consumed per month will be RM0.32 per 1,000 litres. It is still the lowest in Malaysia.

RM0.32 per 1,000 litres is also less than 1/3 of Johor's average domestic tariff of RM1.05 per 1,000 litres.

*Please refer to Appendix B for a comparison of domestic tariffs.*

The minimum charge for domestic water supply (RM2.50 per month) and tariff for the first 20,000 litres of domestic consumption per month (RM0.22 per 1,000 litres) in Penang has NOT been changed. These charges will remain as the lowest in the country.

As such, about 47.4% of domestic water consumers, who pay the minimum charge, or use less than 20,000 litres per month, will NOT be affected by this tariff review. This means that 229,657 of 481,118 domestic consumers will NOT be affected by the tariff review.

Meanwhile, an additional 27.9% of domestic consumers who use 20,000 – 35,000 litres per month will pay a maximum of only RM0.60 per month more for their water bills. This means that 134,973 of 481,118 domestic consumers will pay a maximum of RM0.60 more for their water supply.

The remaining 119,488 domestic consumers (24.7%) who use more than 35,000 litres of water per month will pay more for high domestic consumption in 2015. They may also reduce their consumption and pay the same, or less.

## TRADE TARIFFS CHEAPER THAN THE NATIONAL AVERAGE

Penang's average trade tariff for the first 500,000 litres of water consumed per month will be RM1.36 per 1,000 litres as compared to the national average of RM1.45 per 1,000 litres.

*Please refer to Appendix C for a comparison of trade tariffs.*

However, please note that Johor's average trade tariff of RM2.93 per 1,000 litres for the first 500,000 litres of water consumed per month is 2.1 times higher than Penang's average tariff.

Please also note that Penang's average tariff for this band of consumption (RM1.36 per 1,000 litres) is also lower than the average tariffs charged in Kedah (RM1.40 per 1,000 litres) and in Perak (RM1.60 per 1,000 litres).

Think of our future and please use water wisely. For water-saving tips, please visit [pba.com.my](http://pba.com.my).

Thank You.

Ir. Jaseni Maidinsa,  
CEO, PBAPP and PBA Holdings Bhd.

Issued by Perbadanan Bekalan Air Pulau Pinang Sdn Bhd  
Contact: Puan Syarifah Nasywa bt Syed Feisal Barakbah  
Corporate Communications Unit  
Tel : 04-201 3231  
Email: [syarifah@pba.com.my](mailto:syarifah@pba.com.my)

### PENANG WATER TARIFFS from 1<sup>st</sup> April 2015

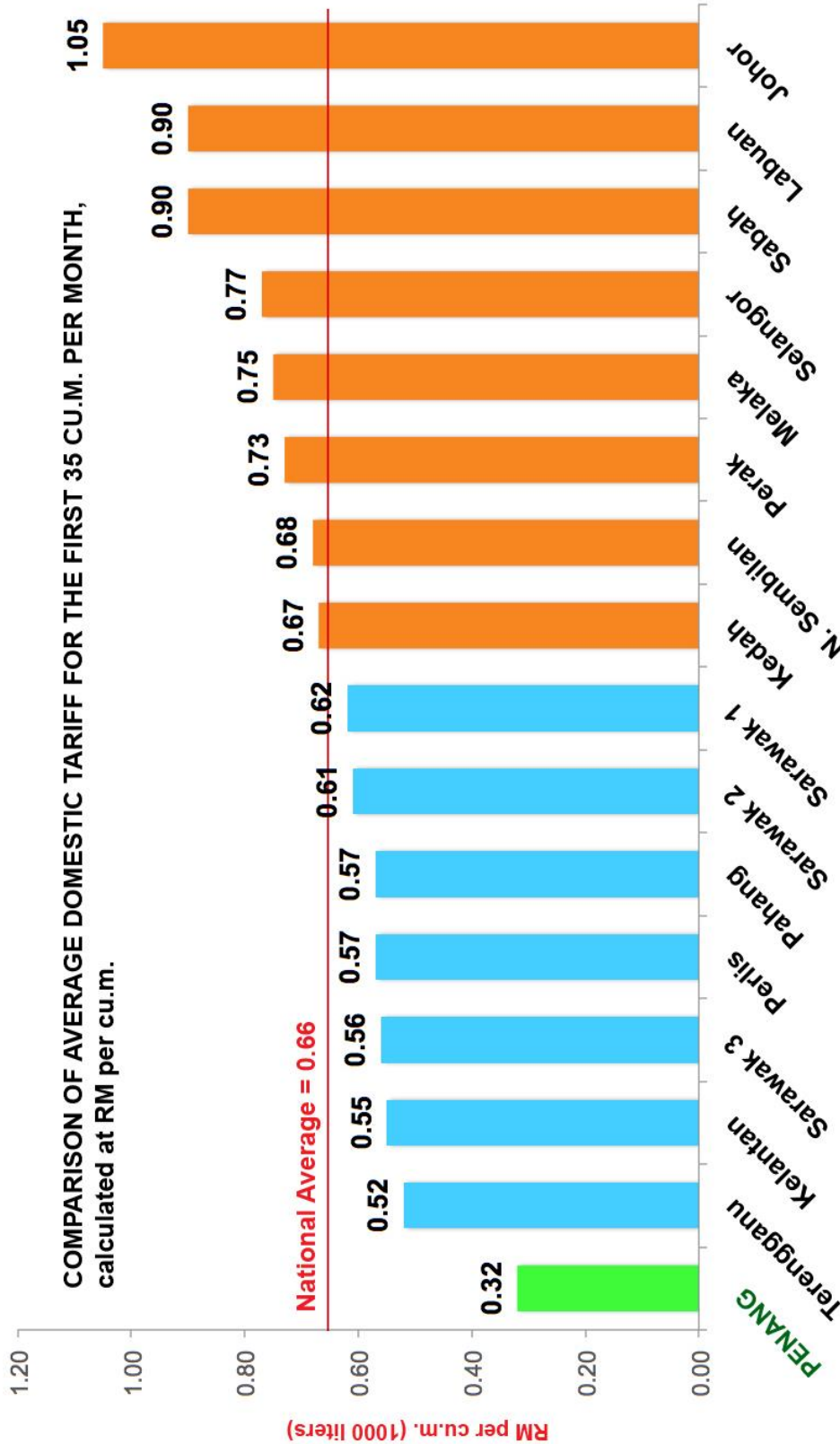
Consumption per month (litres – L)	Before 1/4/2015 (RM per 1,000L)	From 1/4/2015 (RM per 1,000L)	Difference	
			RM/1,000L	Average %
<b>DOMESTIC</b>				
Min. Charge	2.50 per month	2.50 per month	0.00	16.7
0 – 20,000L	0.22	0.22	0.00	
20,000 – 40,000L	0.42	<b>0.46</b>	0.04	
40,000 – 60,000L	0.52	<b>0.68</b>	0.16	
60,000 – 200,000L	0.90	<b>1.17</b>	0.27	
> 200,000L	1.00	<b>1.30</b>	0.30	
WCS (WATER CONSERVATION SURCHARGE) per 1,000 litres				
> 35,000L	0.48	0.48	0.00	0.0
<b>DOMESTIC BULK</b>				
Min. Charge	26.00 per month	26.00 per month	0.00	0.0
> 90,000L	0.35	0.35	0.00	
<b>TRADE</b>				
<b>TRADE ORDINARY CATEGORY</b>				
Min. Charge	10.00 per month	<b>12.00 per month</b>	2.00	18.8
0 – 20,000L	0.66	<b>0.85</b>	0.19	
20,000 – 40,000L	0.89	<b>1.05</b>	0.16	
40,000 – 200,000L	1.15	<b>1.30</b>	0.15	
> 200,000L	1.27	<b>1.45</b>	0.18	
<b>TRADE SPECIAL CATEGORY</b>				
Min. Charge	10.00 per month	<b>12.00 per month</b>	2.00	20.0
Flat Rate per 1,000L	1.52	<b>3.00**</b>	1.48	97.4
<b>TRADE SHIPPING / WATER KIOSKS CATEGORY</b>				
Min. Charge	10.00 per month	<b>50.00*** per month</b>	40.00	400.0
Flat Rate per 1,000L	2.54	<b>7.00***</b>	4.46	175.6

\* Households of 8 persons or more may apply for the 60% WCS rebate.

\*\* 35% rebate = RM1.95 per 1,000 litres for construction/renovation works.

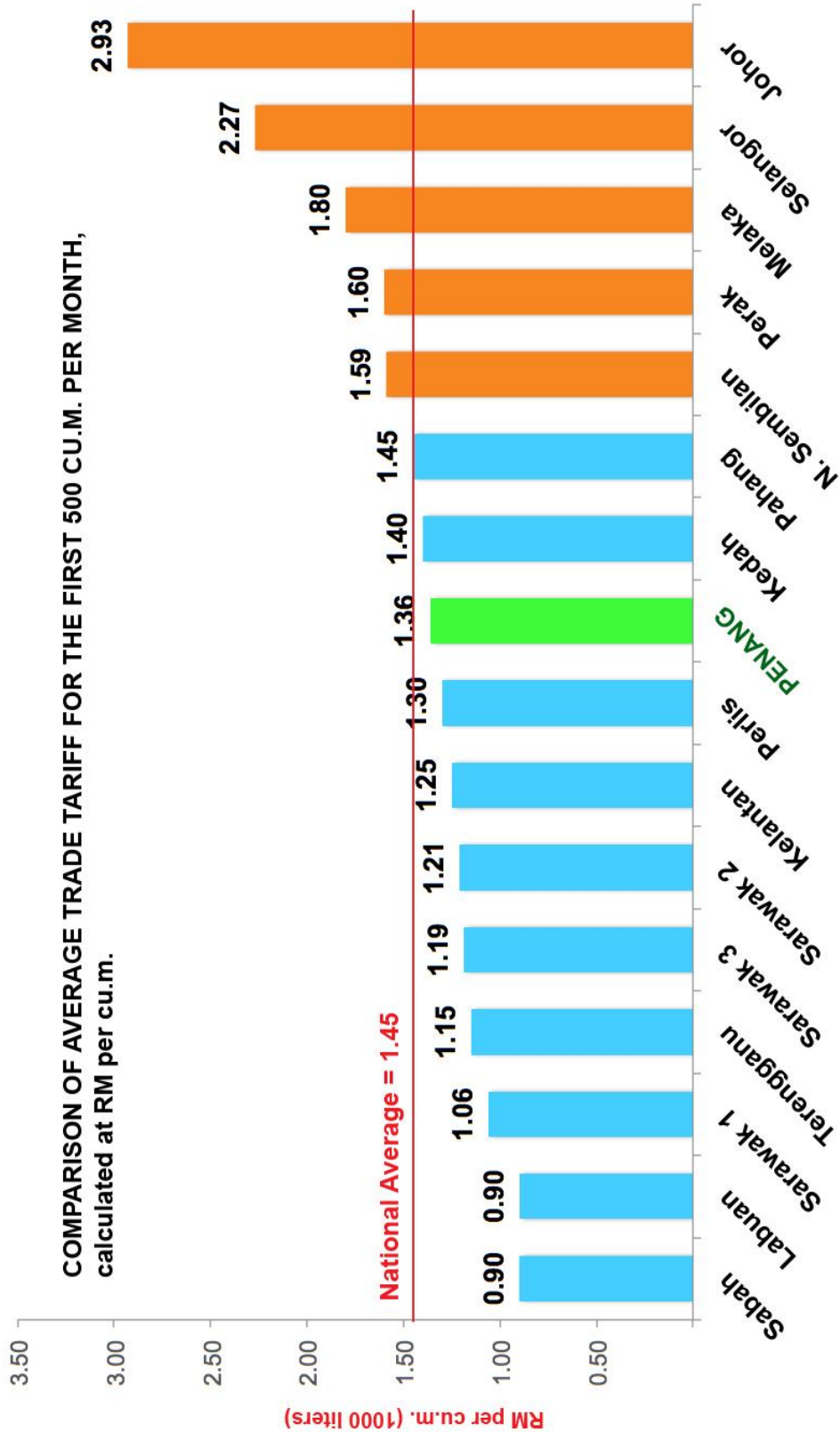
\*\*\* Requirement by the National Water Services Commission (SPAN).

**COMPARISON OF DOMESTIC TARIFFS**



Sarawak 1: Sibul, Kuching, Sri Aman, Limbang, Sarikei, Kapit, Miri | Sarawak 2: Bintulu | Sarawak 3: Other Areas

**COMPARISON OF TRADE TARIFFS**



Sarawak 1: Sibiu, Kuching, Sri Aman, Limbang, Sarikei, Kapit, Miri | Sarawak 2: Bintulu | Sarawak 3: Other Areas