

Our new Customer Service Counter (CSC) is now open in Bayan Baru to serve you.

The operating hours are as follows:

Monday – Friday

Service / Enquiries

8.00am – 4.30pm

Payment

8.15am – 4.30pm

The services include requests, inquiries and feedbacks on all water supply matters, and bill payments for PBAPP, TNB, TM, MPPP & MPSP. The CSC is equipped with a self service counter which enables customers to check the water bills on PBA website and pay online.

The address for the new CSC is:

*I-Avenue No 1-1-16 & 1-1-17,
Medan Kampung Relau 1
11900 Pulau Pinang.*